

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of	)	
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Busey, et al.	)	Examiner: Unassigned
	)	
Serial No. Unassigned	)	Art Unit: Unassigned
	)	
Filing Date: Herewith	)	
	)	
For: AUTOMATIC CALL DISTRIBUTION	)	
SYSTEM USING COMPUTER	)	
<u>NETWORK-BASED COMMUNICATION</u>	)	
Divisional of	)	
	)	
Serial No. 09/209,800	)	
	)	
<u>Filing Date: December 11, 1998</u>	)	

Box: Patent Application  
Assistant Commissioner for Patents  
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

Sir:

Applicants hereby request consideration of the enclosed Information Disclosure Statement pursuant to 37 C.F.R §1.97(b). Attached are the PTO Forms 1449 and Forms 892 from the parent application filed on December 11, 1998, (Serial No. 09/209,800). This previous application is relied upon for an earlier filing date under 35 U.S.C. §120.

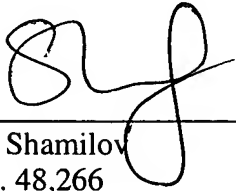
Pursuant to C.F.R. §1.98(d), copies of the references are not being provided herewith since they were previously sent to the Patent and Trademark Office. Please consider these cited documents in the currently pending §1.53(b) continuation application filed herewith.

Pursuant to 37 C.F.R. § 1.97, the submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed as an admission that the information cited in this statement is material to patentability.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: September 29, 2003

  
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**Notice of References Cited**

Application/Control No.

09/209,800

Applicant(s)/Patent Under

Reexamination

BUSEY ET AL.

Examiner

Benny Q. Tieu

Art Unit

2642

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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-6,094,673	07-2000	Dilip et al.	709/202
	B	US-6,188,673	02-2001	Bauer et al.	370/252
	C	US-6,212,178	04-2001	Beck et al.	370/352
	D	US-6,282,284	08-2001	Dezonno et al.	379/265.09
	E	US-6,295,551	09-2001	Roberts et al.	709/205
	F	US-			
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	J	US-			
	K	US-			
	L	US-			
	M	US-			

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
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	Q					
	R					
	S					
	T					

**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	
	V	
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

**Notic of R ferences Cited**

Application/Control No.

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Reexamination  
BUSEY ET AL.

Examiner

Benny Q. Tieu

Art Unit

2642

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		Country Code-Number-Kind Code					
	A	US-5008930-		04-1991	Gawrys et al.	379	210
	B	US-5621789-		04-1997	McCalmont et al.	379	265
	C	US-5703943-		12-1997	Otto	379	265
	D	US-5825869-		10-1998	Brooks et al.	379	265
	E	US-5884032-		03-1999	Bateman et al.	709	204
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	M	US- -					

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	R	- -						
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	U	Phonetastic (PC Magazine Editors' Choice, October 11, 1994).					
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

FORM PTO-1449 (Modified)			Attorney Docket No.: 18955-000100US		Application No.: 09/209.800	
LIST OF PATENTS AND PUBLICATIONS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)			Applicant: Andrew T. Busey <i>et al.</i>			
			Filing Date: December 11, 1998		Group: 2731	
Reference Designation			U.S. PATENT DOCUMENTS			Page 1
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AA	5,333,266	7-26-94	Boaz <i>et al.</i>			
AB	5,546,452	8-13-96	Andrews <i>et al.</i>			
AC	5,020,095	5-28-91	Morganstein <i>et al.</i>			
AD	5,726,914	3-10-98	Janovski <i>et al.</i>			
AE	4,788,715	11-29-88	Lee			
AF	5,633,924	5-27-97	Kaish <i>et al.</i>			
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AJ	5,469,503	11-21-95	Butensky <i>et al.</i>			
AK	5,524,147	6-4-96	Bean			
AL	5,500,795	3-1-9-96	Powers <i>et al.</i>			
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AN	4,510,351	4-9-85	Costello <i>et al.</i>			
AO	5,291,551	3-1-94	Conn <i>et al.</i>			
AP	5,299,260	3-29-94	Shaio			
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AT	5,740,230	4-14-98	Vaudreuill			
AU	5,675,507	10-7-97	Bobo, II			
AV	5,724,418	3-3-98	Brady			
AW	5,006,983	4-9-91	Wayne <i>et al.</i>			
AX	5,740,240	4-14-98	Jolissaint			
AY	5,479,491	12-26-95	Herrero Garcia <i>et al.</i>			
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BD	5,530,740	6-25-96	Iribarren <i>et al.</i>			
BE	5,608,786	3-4-97	Gordon			
BF	5,541,917	6-30-96	Farris			
BG	5,166,974	11-24-92	Morganstein <i>et al.</i>			
BH	5,506,898	4-9-96	Costantini <i>et al.</i>			
BI	5,309,505	5-3-94	Szlam <i>et al.</i>			
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BK	5,621,789	4-15-97	McCalmont <i>et al.</i>			
BL	5,163,083	11-10-92	Dowden <i>et al.</i>			
BM	5,634,005	5-27-97	Matsuo			
BN	5,678,002	10-14-97	Fawcett <i>et al.</i>			
BO	5,737,395	4-7-98	Irribarren			
BP	5,742,905	4-21-98	Pepe <i>et al.</i>			
BQ	5,479,487	12-26-95	Hammond			
BR	5,499,291	3-12-96	Kepley			
BS	5,572,677	11-5-96	Luther <i>et al.</i>			
BT	5,710,887	1-20-98	Chelliah <i>et al.</i>			
BU	5,309,513	5-3-94	Rose			
BV	5,465,286	11-7-95	Clare <i>et al.</i>			
BW	5,124,688	5-25-93	Szlam <i>et al.</i>			
BX	5,185,780	2-9-93	Leggett			
BY	5,696,811	12-9-97	Maloney <i>et al.</i>			
BZ	5,55,256	7-9-96	Maloney <i>et al.</i>			
CA	5,594,791	1-14-97	Szlam <i>et al.</i>			
CB	5,381,470	1-10-95	Cambray <i>et al.</i>			
CC	5,577,112	11-19-96	Cambray <i>et al.</i>			
CD	5,335,269	8-2-94	Steinlight			
CE	5,206,903	4-27-93	Kohler <i>et al.</i>			
CF	5,101,425	3-31-92	Darland <i>et al.</i>			
CG	5,657,383	8-12-97	Gerber <i>et al.</i>			
CH	5,703,943	12-30-97	Otto			
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CI						
CJ						
CK						
CL						
CM						
CN						
OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)						
CO						
CP						
CQ						

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Attorney Docket No.: 18955-000100US	Applicant: Andrew T. Busey <i>et al.</i>
Application No.: 09/209,800	Filing Date: December 11, 1998
	Group: 2731
CR	
CS	
EXAMINER	
DATE CONSIDERED	

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.